



Welcomes you to your satellite tracking experience

Your device works in the U.S, Canada, Mexico, and in **more than 180 other countries.**

If you have any questions, please contact us at **support@americalog.com**. Our helpful, experienced customer service agents are here to answer your questions, explain our services, and help you get the most of your GPS monitoring service.

Your complete satisfaction is our main priority!

Before using our products or installing a device, carefully read our legal terms which you can find at <https://americalog.com/legal/termsOfService.html>

Appearance:



- 1 Light sensor:** When the device is detached from a metallic surface or detects light in a dark environment, it triggers an event.
- 2 Side Button:**
 - 📍 Pressing the button for one second activates its diagnostic function, causing the red LED to blink according to the table outlined in point 5.
 - 📍 Holding the button down for exactly 4 seconds turns the device on/off. By default, this button is configured for powering on/off. However, you can disable the power-off function from the platform to prevent accidental shutdowns. Note that the power-off notification is linked to this button, so disabling it will prevent the alert from being triggered.
- 3 Battery Display:** The battery level will be displayed when the *Side Button* (point 2) is held down for one second.

4 **Plastic Tabs:** The device features two plastic tabs that allow zip ties to be passed through, enabling secure attachment to objects.

5 **Red LED:**

Status of Network Indicator	Meaning
Slow blinking (0.2s on 1.8s off)	Searching network
Quick blinking (1.25s on and 1.25 off)	Data Transmitting

How to Check the Device's Power Status:

 **To Check if the Device is ON:** Briefly press the side button for 1 second. If the device is powered on, the blue battery LEDs will light up, followed by the red LED blinking for approximately 20 seconds.

 **To Check if the Device is OFF:** Briefly press the side button for 1 second. If the device is completely powered down, only the blue battery LEDs will briefly light up; the red LED should remain off.

Device Activation

1. **Sign Up:** Go to www.americaloc.com and click the **"Sign Up"** button. Fill in the required information. Once completed, your account will be ready to add your device.

2. **Log In:** Go to www.americaloc.com and click the **"Log In"** button. Use the username and password you created during the sign-up process.

3. **Activate your device:** Once logged into your account, enter the IMEI number in the pop-up window to activate your device.

***Note:** The IMEI number can be found next to a QR code on the back of your device. Alternatively, you can scan the QR code with your cellphone, and the IMEI number will be displayed on your cellphone screen.

4. **Activate your tracking service:** Select one of our service plans by clicking the **"Click to Pay Service"** button. A new window will open with payment instructions.

Turn OFF and then **ON** the device after initial service payment. To do so, hold and press the "Side Button" for exactly **4 seconds**. This button is located on Top Side of the device as shown in the section: **"Appearance"**.

Please note that the device already comes with a pre-installed SIM card, and it is important **not to remove it**.

Frequently asked questions. Dear customer. This section contains very important information. Please do not skip it.

1. How long does it take to activate my device after processing a payment?

Your device will be active after making the service payment and restarting the unit.

2. How long should I charge the device to fully charge the battery?

The device is fully charged after 24 hours.

3. Do I need to purchase or provide a SIM card?

No. We ship the device with the pre-installed SIM card it needs to transmit data. That SIM card only works with this device. Removing the SIM will prevent the tracker from operating properly and may void the warranty. **Please do not remove it.**

4. How does this technology work?

Your device uses satellite data to determine its location and relies on mobile networks to transmit this location data to our servers. For optimal performance, it requires both reliable mobile network coverage and strong GPS signal reception.

5. How can I attach the device to the mounting location?

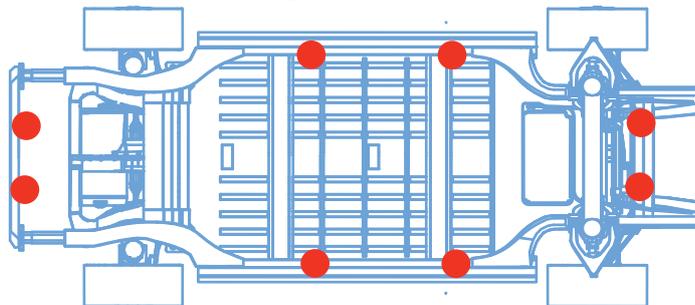
📍 **For metal surfaces:** The device comes equipped with a built-in magnet for easy attachment. **Make sure the whole magnet is firmly attached to the surface to prevent it from falling.**

📍 **For non-metallic surfaces:** Use the included magnetic accessory. Affix the accessory to the surface using the provided 3M stickers, enabling the device to adhere securely using the accessory's magnet. The device can be easily detached and reattached while the accessory remains securely in place.



Note: Do not stick the 3M stickers to the device. The 3M stickers should only be stuck to the surface where the magnetic accessory will be installed

📍 **Underneath the vehicle:** The red dots in the image below show the best locations for the device. Secure the magnet firmly to a flat metal surface. Avoid placing it near hot surfaces such as the exhaust or engine, to prevent any potential damage.



6. My device reports a location that is slightly off from the actual location.

Accuracy is dependent on many external factors, including but not limited to weather conditions, cloud cover, the presence of tall buildings or trees, bodies of water, and the unit's placement, whether inside or outside the tracked asset or vehicle.

7. Where should I place the device?

- ✔ **Preferred spots:** The glove compartment, under the windshield, seat pocket, and rear tray are generally good spots for placing the device. We recommend trying these spots and selecting the best one for your specific vehicle.
- ⊘ **Avoid these spots:** Do not place the unit under the hood, as GPS signal levels tend to be poor in those areas. If you cannot place the unit inside the vehicle, you can use the built-in magnet to install it underneath (*as close to the edge as possible*) or on top of the vehicle.
- ✔ **Other spots:** Trunk placement of the unit can vary based on the vehicle type, and some designs may decrease signal reception. If you decide to place the unit in the trunk, please ensure it functions properly and that you can consistently watch its location in the Americaloc app or web platform before leaving it there permanently.-

8. Which cellular technology does the LLX Series use?

It works on CAT M1 Technology.

9. I can't see my device's location on the website.

If your device is powered ON, there are two reasons for this problem:

X Poor mobile network signal: Your device may be in a zone with poor mobile data coverage. It will start transmitting again as soon as it gets into a better coverage zone. The device has an internal memory to store locations in those cases. That information will be transmitted as soon as the device can connect to the network again.

X Poor GPS signal: Your device may have lost GPS signal. That may happen when your GPS tracker is covered by a thick surface or if your device is inside a building, underground or near tall buildings, among other factors.

10. How to maximize GPS signal reception?

Avoid placing the unit in areas enclosed by metal or thick materials. Place the unit with the frontal face (red LED) facing outwards.

11. How to maximize cellular connection?

Avoid placing the unit in areas enclosed by metal.

12. Does weather affect my device?

Yes, atmospheric conditions, such as rain or snow, can weaken signals. Extreme temperatures can also affect battery operated devices and cause signal degradation which may result in lower accuracy or communication failures. Please do not put the device on a very hot or humid place and do not use it near medical equipment. Avoid exposure to direct sunlight. Excessive heat will damage the device or perhaps trigger a battery fire. Your device has an operating temperature range: -4°F to 158°F (-20°C to 70°C). Your LLX Series has IP65 weather rating. If the device is going to be installed in a location where it may be exposed to water splashes, such as underneath a car, the rubber cover protecting the port must be securely closed. Otherwise, water may enter and damage the device.

**Rubber Cover:
Wrong Position**



**Rubber Cover:
Correct Position**



13. What is the ON/OFF Battery Switch located next to the SIM card?

The ON/OFF battery switch, allows you to power off the device when it won't be in use for an extended period, helping to preserve battery life. It's important to note that this action will not trigger any notification, but an event will be triggered when the back cover is removed. Upon receiving the unit, the switch will be in the ON position by default.



14. How do I process the payment of my tracking service?

Ten days before your service expires the **"Expires soon. Click to renew"** button will pop. Please click it, select the tracking plan you want to purchase and enter your credit card information.

15. How do I know when my service expires?

- Click "Account options"
- Click "Get info" next to "My services and renewals"

Basic Location Instructions:

A. HOW TO LOCATE YOUR DEVICE

On the desktop version, click the **📍 Devices** tab in the menu. On the mobile app, tap on **📍**. Your list of devices will be displayed along with the following buttons next to each device:

Last known position: Click this button to display the last recorded position of the unit on the map. Your device can be configured in two modes:

- **Intensive Mode:** This is the default mode for your device, reporting every one minute while moving. You can adjust the tracking frequency to 60, 30, or 10 seconds at no additional cost via your account. Additionally, the device reports every 12 hours while idle, and this interval can also be modified through your account.

- **Long Term Mode:** This mode is recommended for assets that don't move frequently or don't require intensive tracking. In this mode, the device updates its location every 1 to 72 hours, starting from the last report, and remains in sleep mode between updates. If you switch to a more frequent interval or return to "Intensive" mode, the new settings will take effect after the next scheduled update or when the light sensor is triggered by removing the device from its placement.



Device Settings: click this button to check the device status, change tracking intervals, configure event and zone notifications, and generate reports.

B. VIEW HISTORY:

1. On the desktop version, click on the **History** tab. On the mobile app, tap on . Select from the list of predefined date and time ranges or choose **"Advanced Search"** for a customized historical search.
2. Click **"Search"** to view the results on the map for the selected device. Then click **"View"** to center the search on the map and display a table with all the device events during the specified date range.
3. Click each icon in the route or table to view corresponding details.

Other Trackers you may like:

GB130MG:

Hardwired device
DIY installation



ST4345:

Hardwired device
No need to recharge



ST4500:

Plug and Play
No need to recharge



Mobile App:

After activation, you can track your units from any web browser or using our mobile App: Americaloc Viewer.

Android Devices



iPhone / iPad devices



Help:

You can find additional information about our devices and services in the "Help section" of your account and also visit our YouTube channel: Americaloc for video tutorials. Please note that functions may vary by model.

YouTube Channel



Help Section



For further information, please contact us at support@americaloc.com or call (855) 8302290.

Thank you for choosing